

# NAMFISA COMIC BOOKLET: PART 9 | 2020

## Mission

To effectively regulate and supervise financial institutions and to give sound advice to the Minister of Finance.

## Vision

To have a safe, stable and fair financial system contributing to the economic development of Namibia in which consumers are protected.

## **Values**

## WE ARE COMMITTED TO TEAMWORK

- · We create a conducive and enabling work environment
- We have a shared urgency to achieve our vision
- We support each other, treat each other with respect and are collectively responsible for our actions

#### WE ARE PASSIONATE ABOUT SERVICE

- · We provide quality service
- · We provide our service on time
- · We are courteous, professional and respectful

#### WE ACT WITH INTEGRITY

- · We act with honesty, fairness and transparency
- · We treat information confidentially
- We act independently and consistently

## WE DRIVE PERFORMANCE EXCELLENCE

- We commit to regulatory and supervisory excellence
- · We commit to operational excellence
- We commit to the highest standards of performance

#### WE ARE ACCOUNTABLE

- We are accountable to our customers and stakeholders
- We are prudent in the management of our resources
- We take accountability for our decisions

#### **WE ARE AGILE**

- · We commit to being adaptable to our changing environment
- · We commit to embrace change whilst maintaining regulatory certainty
- We commit to creating innovative solutions

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The Editor reserves the right to edit submissions.

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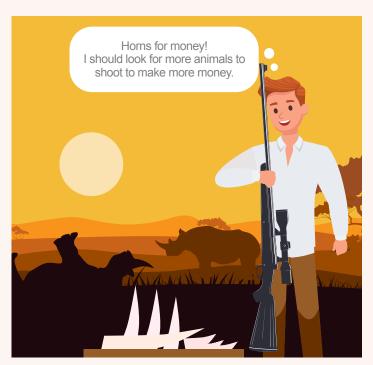
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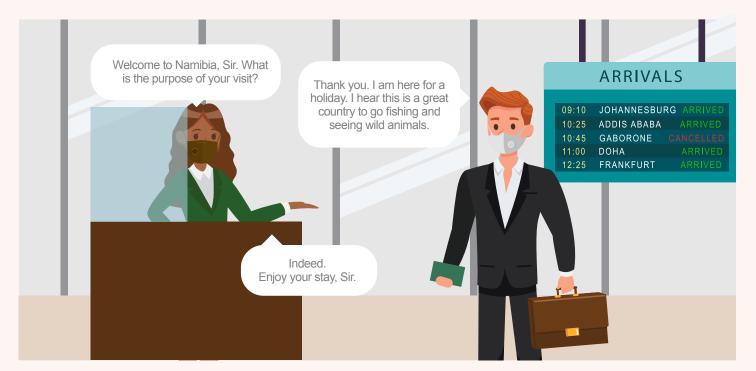
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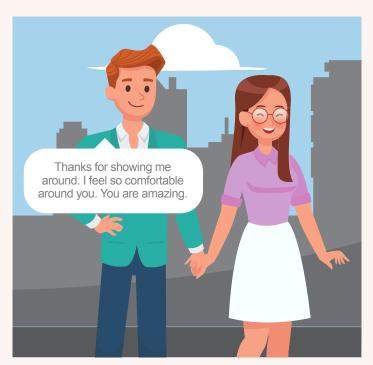






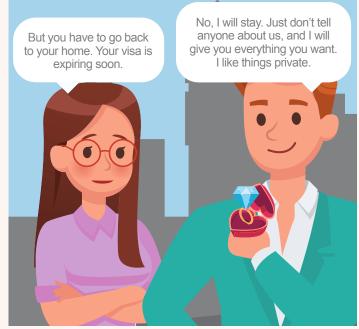




























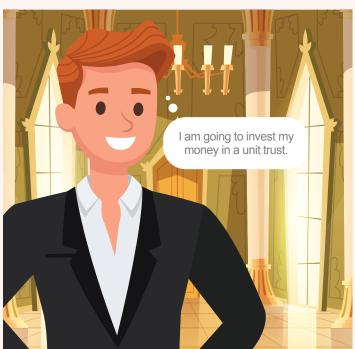




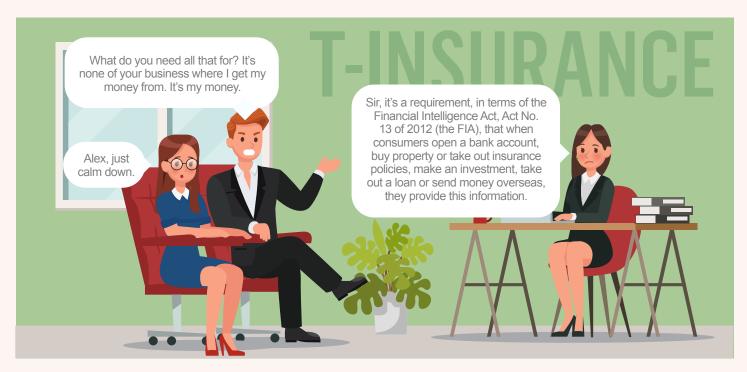




















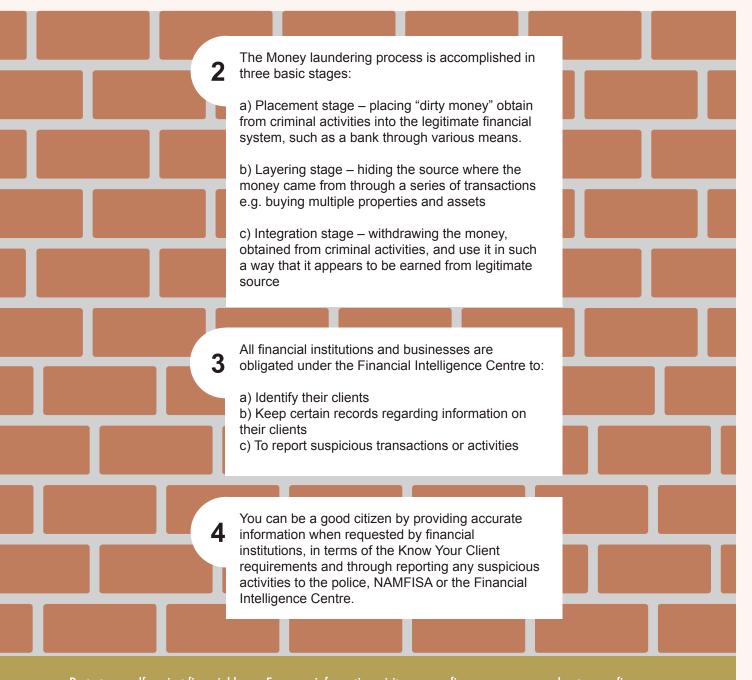












Protect yourself against financial harm. For more information, visit www.namfisa.com.na or www.educates.namfisa.com.na



We need to fight money laundering because when criminals are in charge of a country's economy, the economy becomes highly cash based and the inflation rate will go up. The inflation rate is the rate at which the general level of prices for goods and services is rising. As a consumer, when opening a bank account, buying property, buying a car, taking out insurance policies, making an investment, taking out a loan or sending money overseas, you will be requested to provide personal information that includes but is not limited to your full names, personal identification (ID) or passport number, source of funds and nature of business.

All consumers should also realise that all financial institutions and businesses are obligated under the Financial Intelligence Act, Act No. 13 of 2012 (the FIA) to ask all the above questions and to keep record of certain information regarding their clients. The purpose of the FIA is to combat the crimes of amongst other things money laundering which is regarded as a global crime.

Call: 0800 290 500 Toll-free | During office hours only

Email: complaintsdept@namfisa.com

Website: www.namfisa.com.na

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Part 10 - Festive Season Safety Tips